

Velocity v3.0 Frequently Asked Questions (FAQ)

Q – Which Velocity versions are upgradeable to Velocity 3.0?

A – Velocity 3.0 will only upgrade version 2.6sp2 (build 2.6.1.27). All other versions will need to first be updated to 2.6sp2 prior to upgrading them to 3.0.

Q – Which Windows operating systems are supported with Velocity 3.0?

A – Velocity 3.0 supports Windows Server 2003 (including R2) for the server and XP Professional for clients and/or standalone workstations. Only the 32 bit versions of the operating system are supported at this time.

Q – Which SQL versions are supported with Velocity 3.0?

A – Velocity 3.0 supports SQL Server 2005 (not included) and SQL Server 2005 Express (included). Only the 32 bit version is supported at this time.

Q – What is the required CCM version for Velocity 3.0?

A – Velocity 3.0 requires CCM version 7.4 or greater

Q – What is the required Xbox version for Velocity 3.0?

A – Velocity 3.0 requires Xbox version 2.45/3.15 or greater.

Q – Will Velocity 3.0 upgrade my current system running Windows 2000 Server with SQL Server 7.0/SQL Server 2000?

A – No. Prior to upgrading Velocity 3.0 under this configuration you must first upgrade SQL Server 7.0/SQL Server 2000 to SQL 2005 and Windows 2000 to Windows 2003.



Q – Will Velocity 3.0 upgrade my current standalone system running on Windows 2000 Pro with Velocity 2.6sp2 on MSDE 1.0?

A – No. Prior to upgrading to Velocity 3.0 you must first upgrade Windows 2000 Pro to XP Pro.

Q – Will Velocity 3.0 upgrade my current standalone system running on XP Pro with Velocity 2.6sp2 on SQL 2000?

A – No. Prior to upgrading to Velocity 3.0 you must first upgrade your SQL 2000 database to SQL 2005 and then run the upgrade to Velocity 3.0.

Q – Does SQL 2005 Express have a database size limitation similar to MSDE 1.0?

A – Yes. SQL 2005 Express has a 4 gig database limitation.

Q – Can I perform the Velocity 3.0 upgrade on my redundant server configuration provided by Hirsch Professional Services Group (PSG)?

A – No. If you have any custom server configuration you must first consult with Hirsch PSG.

Q – If I have a custom Hirsch Professional Services Application, can I perform the upgrade myself?

A – No. Contact Hirsch PSG about the upgrade process.

Q – Is registration required to run Velocity 3.0?

A – No – The user will be prompted to register and it is strongly recommended Velocity be registered so users will be notified of service packs and Velocity enhancements and so Hirsch knows what Hirsch Authorized Dealer installed the system.



Q – What is the upgrade sequence for CCMs and SNIB2 firmware?

A – Once the current Velocity system is on Version 2.6sp2, the CCMs should be upgraded to version 7.4.00 and the SNIB2s to version 5.28 prior to upgrading to Velocity 3.0.

Q – Will Velocity 2.6sp2 be available after Velocity 3.0 releases as my company has not approved SQL Server 2005?

A – Yes it will. Be sure you specify that you need 2.6sp2 on your order.