

Tech Tips



Topic: This procedure will explain the steps on how to upgrade a Velocity 2.6SP2 system running on Windows XP Professional with MSDE as a standalone (Workstation) to Velocity 3.1.

- 1) First you will want to confirm that you are current system is Velocity version 2.6sp2. You can validate this by checking the Help>About Velocity within your Velocity system. Once this is confirmed you are ready for the next step.
- 2) In this step you will want to Archive your Alarm and Events. This is done by going to Console\Task Scheduler. If the Archive Alarm/Event Logs is already scheduled and ran recently you can skip this step. If it has not been done add this to the Schedule as a one-time only. Keeping only 30 days of local history. (For additional help on Archives, go to the Velocity Help topics and search “Scheduling Agent- Archiving Alarm & Event Logs)
- 3) Once the Archive completes shutdown Velocity, stop all four Velocity services, (Security Domain, Digi*Trac Network, Extension, CCTV) through the Service Control Manager (SCM) as well as exit the SCM.
- 4) Open SQL Database manager and make a current backup of the Velocity 2.6SP2 database.
- 5) Once the backup is complete you are ready to insert the Velocity 3.1 install disk and select the Upgrade option. (The upgrade process will install a side by side instance of SQL Server Studio Express. It will not remove the older MSDE instance)
- 6) Once the upgrade completes you can go to the Hirsch Website and download the latest KB Update for Velocity 3.1.

http://www.hirschelectronics.com/Tech_Support_Downloads_Velocity_3-1.asp