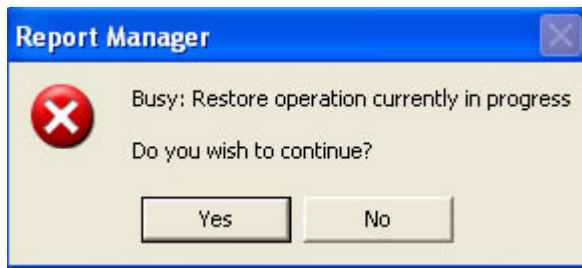


# Tech Tips



**Problem:** When I run a Report I get an error that says:



**Product:** Velocity

**Explanation:** Velocity Report Manager creates an entry in the Velocity database under a table called "MiscProperties". The entry it creates is called "ArchiveLogServerStatus", if this entry already exists then Velocity thinks that the archive is being attached already. This entry gets cleared when the Report Manager is gracefully shut down but if it does not gracefully shut down then the entry might be left behind and will cause this issue.

**Trouble shooting steps:** To resolve this issue you will need to do the following:

1. From within SQL select the Velocity Database
2. Select Tables and open the table called MiscProperties
3. Find the row that has an entry for "ArchiveLogServerStatus"
4. Highlight and delete that row
5. Save changes and exit out of SQL
6. Re-run the report